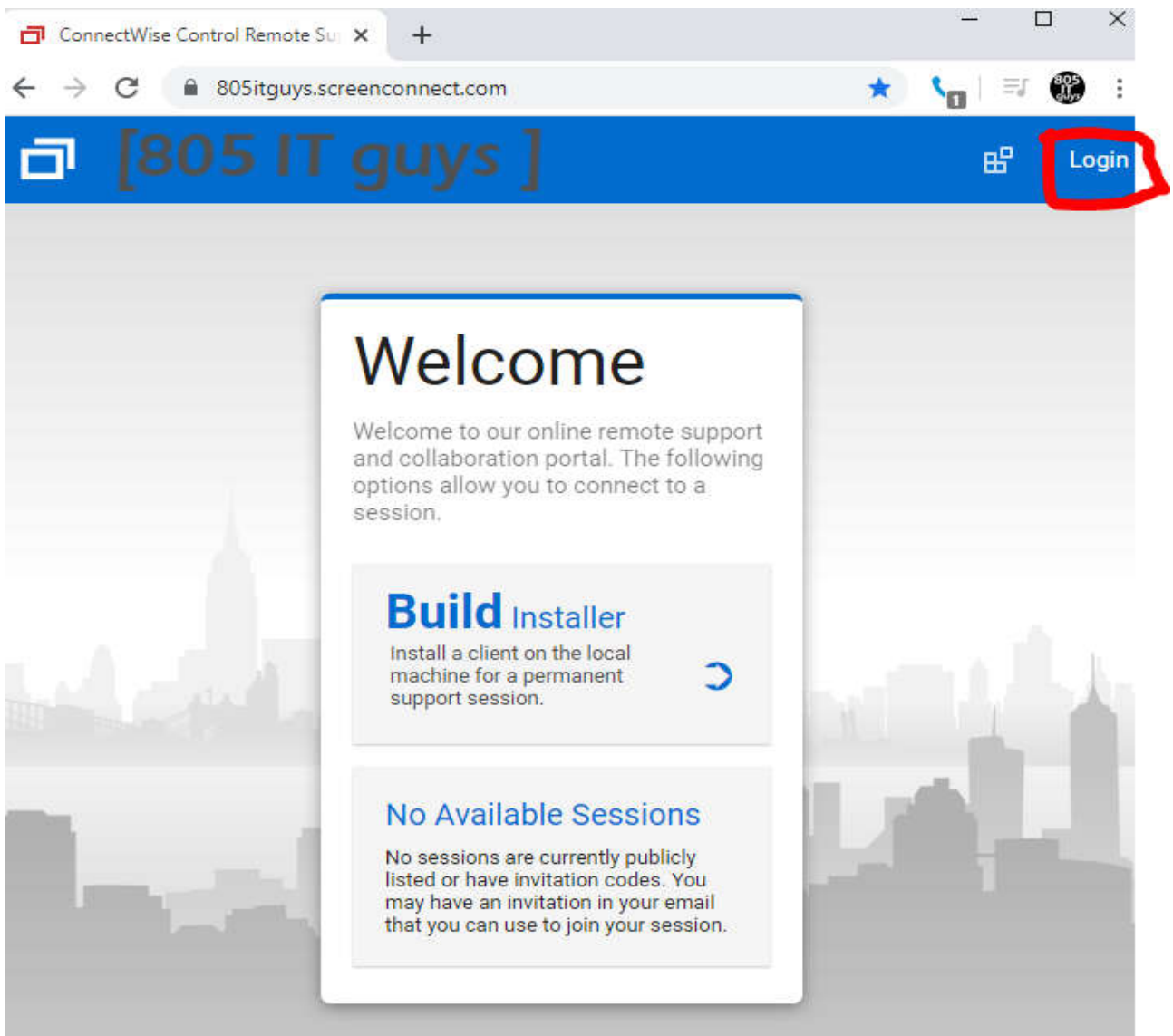


Screen Connect Login and Setup

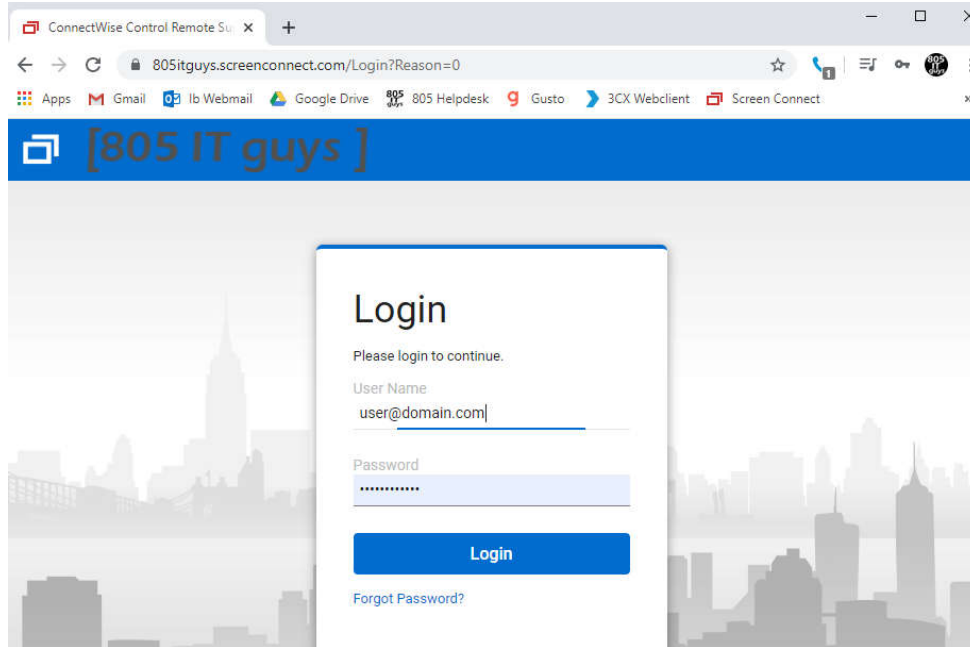
The following instructions will walk you through connecting from your home computer (Client) to your work computer (Host) using the remote tool, Screen Connect.

Note: Only Windows and Mac OS are supported and only using the Chrome browser.

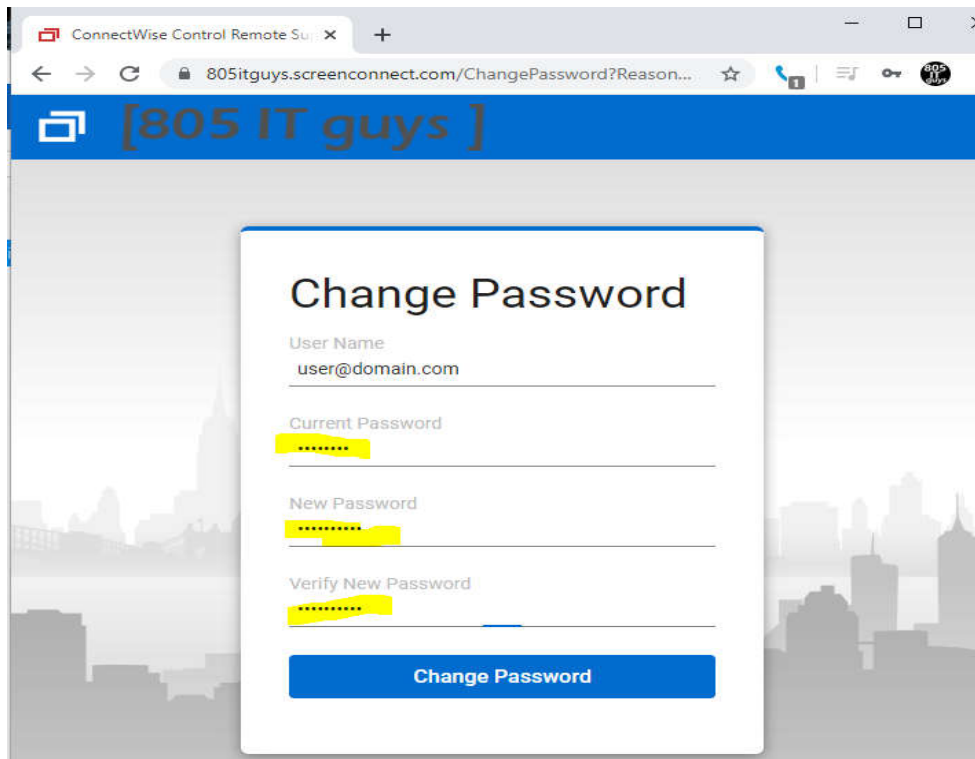
1. Turn on your home computer (Client)
2. Open a web browser (Chrome is recommended) and go to the URL:
805itguys.screenconnect.com.
3. Click on 'Login'



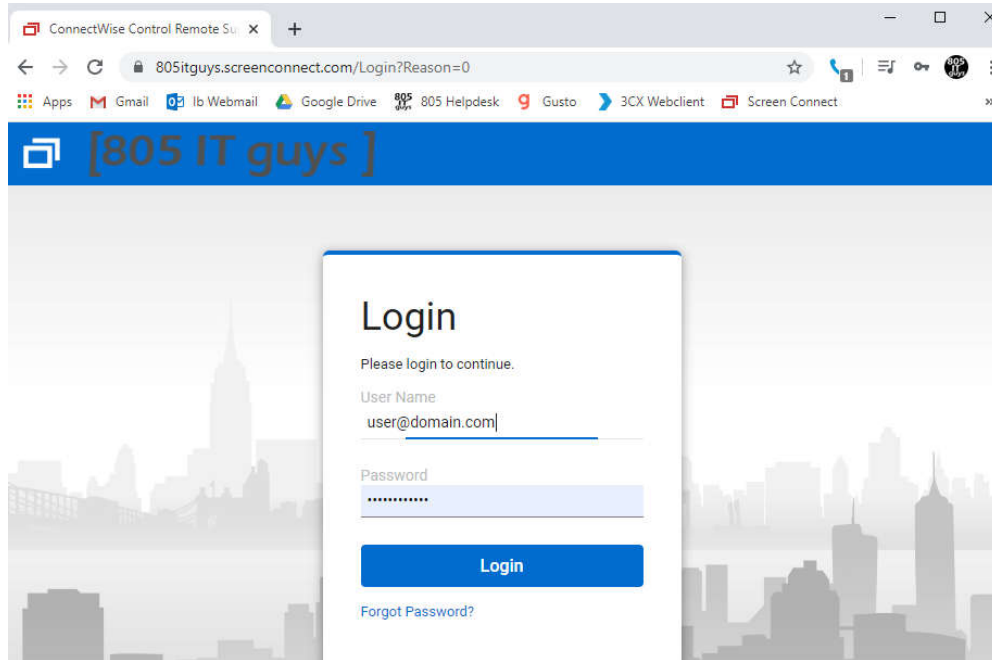
4. Enter your username and password



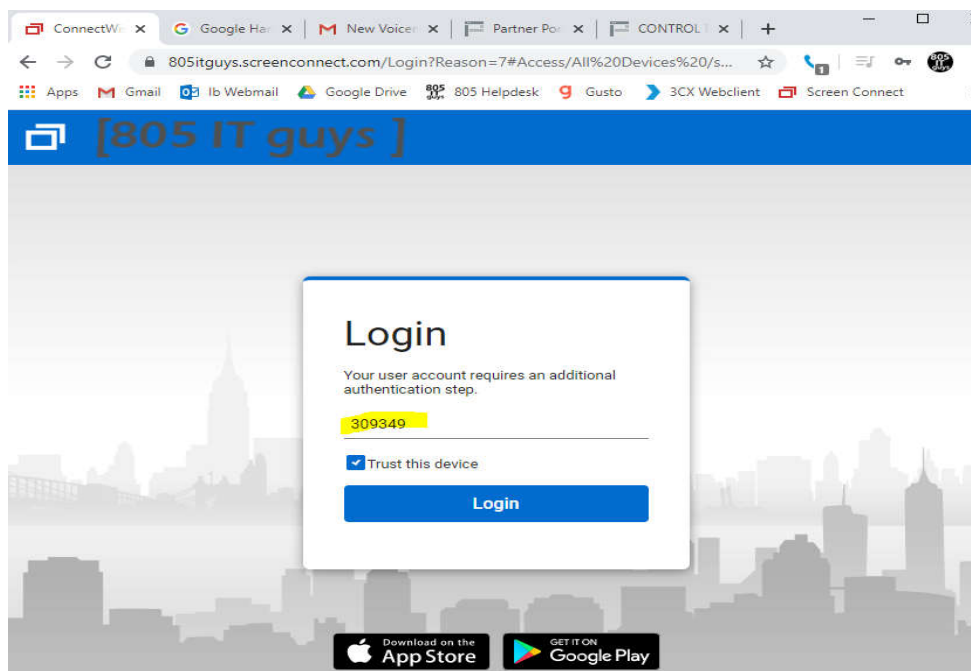
5. After your first login you will be prompted to change your password.



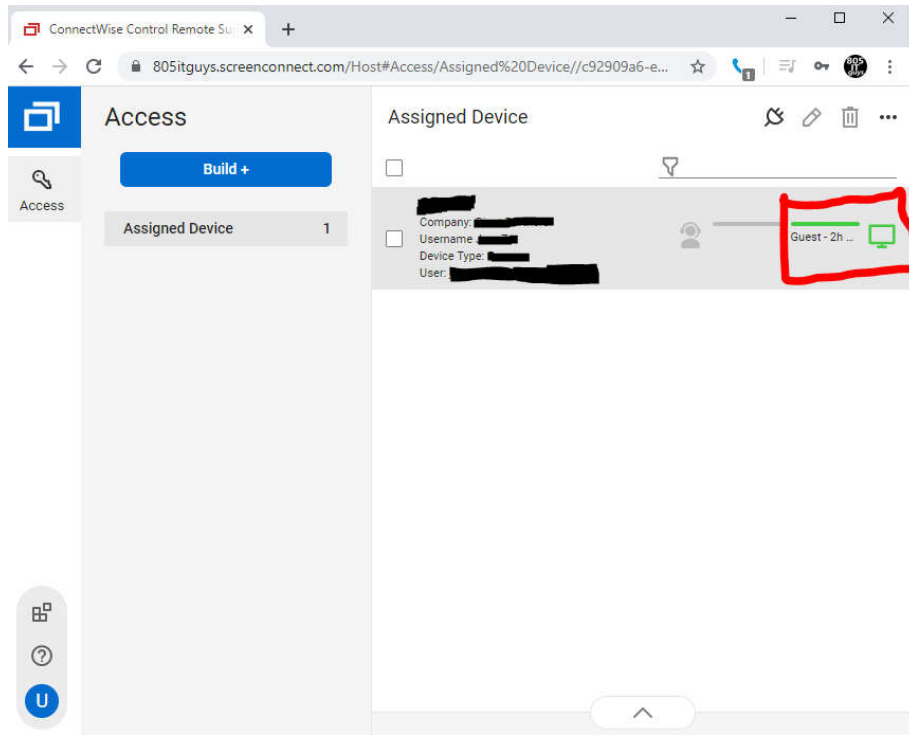
6. Sign in with your newly changed password.



7. Two Factor Authentication (2FA) is enforced for security. Screen Connect will send you an email with a six-digit code. Check your email. The sender is cloud@screenconnect.com
- Check your SPAM folder as this 1-time password email is sometimes sent to your SPAM folder.
8. Enter the six-digit code when prompted for “one-time password” and click ‘Login’
- Note: You can click on ‘Trust This Device’ to minimize the number of times you are asked for the “one-time password”.



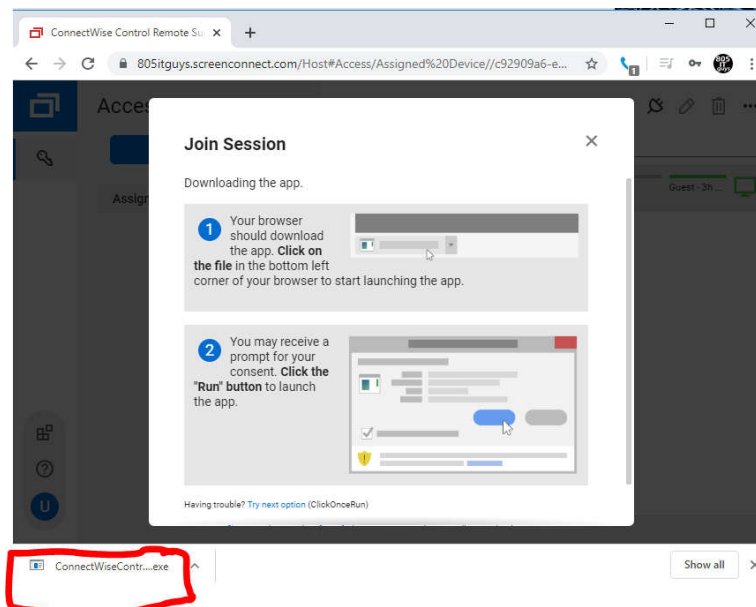
9. You are now logged in to Screen Connect. Double Click on the green monitor icon.



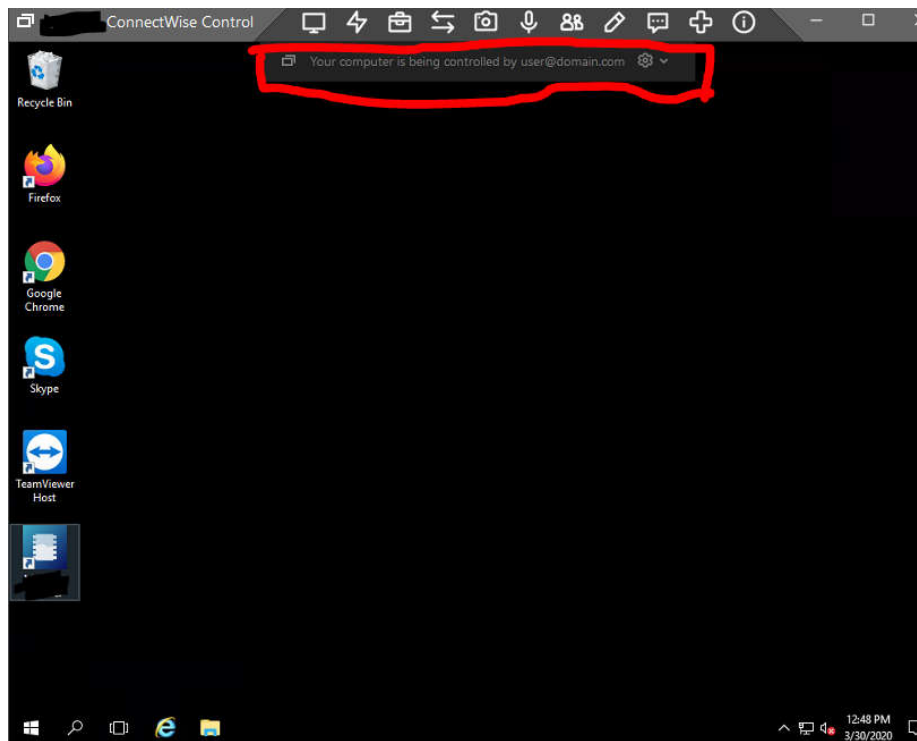
10. You will be prompted join the session and to install the 'ConnectWiseControl Client' software.

11. Download and Install this 'ConnectWiseControl Client' software.

12. If you are using Chrome, the downloaded installation .exe file will appear at the bottom left corner. If using another Browser, then locate the installation file in your 'Downloads' folder. Double click the downloaded .exe file to run it and follow the directions always authorizing the installation.



13. After the Screen Connect 'ConnectWiseControl' Client software completes the installation, it will automatically open and you will be connected work computer (Host).



If you have any questions please contact us via email support@805itguys.com or call (805) 419-0456 x2.