

FUSE 3CX VoIP Commands for Yealink Phones



Blind Transfers

1. While on the call, press the Transfer button
2. Enter the Extension number OR the outside number
3. Press the Transfer button to complete the transfer

Attended Transfers

1. While on the call, press the Transfer button
2. Enter the Extension number OR the outside number and Press the # or Send Key.
3. Announce the call
4. Press the Transfer button to complete the transfer, or Press the Cancel button to be reconnected to the original caller.

Voicemail Transfers:

1. While on the call, press the Transfer button
2. Enter *4 + the extension number
3. Press the Transfer button

Hold:

1. While on the call, press the Transfer button
2. Enter the Extension number OR the outside number
3. Press the Transfer button to complete the transfer

Primary Voicemail Retrieval

1. While on the call, press the Transfer button
2. Enter the Extension number OR the outside number
3. Press the Transfer button to complete the transfer

Accessing Other Voicemail Boxes

1. While on the call, press the Transfer button
2. Enter the Extension number OR the outside number
3. Press the Transfer button to complete the transfer

Directory

1. Press the 3CX PBook Button
2. Select the 3CX Phonebook to view it
3. Select the contact to wish to call and press Send to begin the call.
4. You can scroll the list using the Arrow Keys.

Viewing Calling History

1. Press History
2. You can scroll the list using the Arrow Keys.

Conference Calling

1. While on the call, press the Conference button
2. Dial the extension or external number
3. When the second party answers, press the Conference button to connect both calls.

Ring Volume

1. Press the “-“ OR “+“ buttons located at the bottom of the keypad.

Call Volume

1. While on a call press the “-“ OR “+“ buttons located on the bottom of the keypad.